

Quick Start

Salesforce Agentforce Quick Start Package

GO LIVE
in as early as
5
Weeks

20,000 USD

Accreditations

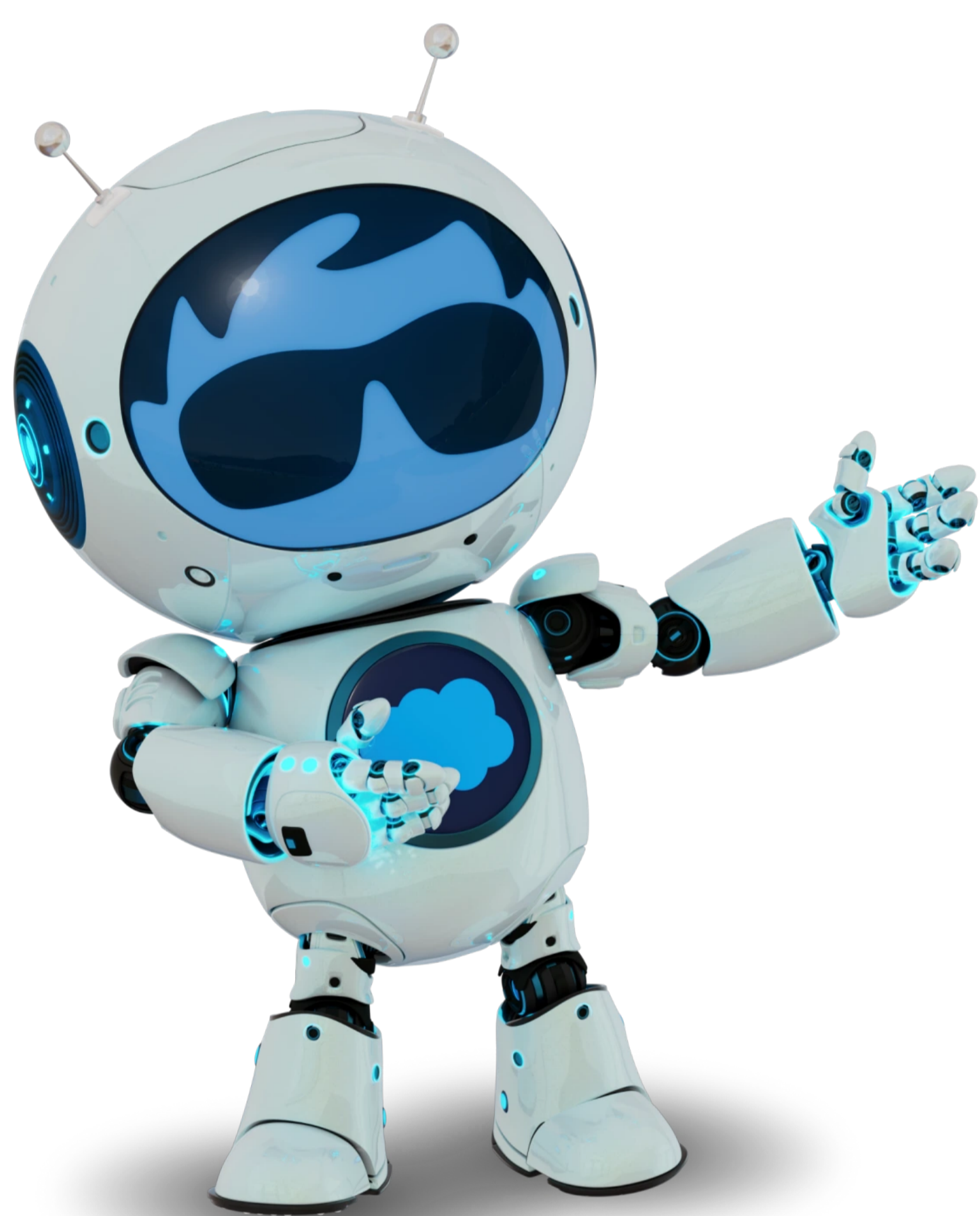
Projects Completed

240+

Certifications

720+

★★★★★ **4.9**
Average Rating



Scope

Discover, define, develop, and deploy 1 Agent, as outlined in the scope below, utilizing the Agentforce platform.

- 2 Topics (category of agent actions) with a maximum of 3 custom Actions for each Topic.
- Actions to use only Flows and Apex. Including a Prompt Template based Action which is available at an additional cost.
- Integration with an existing Einstein bot, with necessary changes made to accommodate the Agent
- Omni-Channel configuration changes as needed
- Out-of-the-box Agent analytics.

Training

- End User Training around Agent usage.
- Agent Builder training, in 'Train the Trainer' model, to maintain the Agent.

Hypercare Support

- Post Go-Live Support of 2 Weeks.
- Fine-tuning the Agent as needed.

Out of Scope

- Integrations with External Systems
- Agent Support for non-English Languages.
- Data Management activities